

National Gallery COVID-19 Risk Assessment

We have made a few changes to the Gallery to comply with the government's guidance on managing the risk of COVID-19. We have carried out risk assessments for our employees and visitors, which we regularly review including when changes are made to the advice.

We have introduced the following measures to help us put your safety, and the safety of our staff, first:

- If staff become unwell with a new, continuous cough or a high temperature, they will be sent home and advised to follow the stay-at-home guidance.
- Managers will monitor their staff to look out for any signs and symptoms of COVID-19. Staff are also encouraged to report any problems or concerns.
- Hand sanitisers will be situated around the Gallery at regular intervals.
- Staff and visitors will be reminded to wash their hands or use the hand sanitiser regularly.
- We recommend wearing a face mask in the Gallery.
- We are operating with a reduced capacity so recommend you book online and in advance to avoid disappointment.
- Contactless is our preferred method of payment.
- Visitors must print their tickets at home or have their tickets ready for scanning on their phone.
- Visits are organised in hourly time slots, and with a limited capacity to help us manage the number of people in the Gallery.
- Perspex guards have been installed at all desks.
- Personal protective equipment (PPE) has been introduced for all our public facing staff, including face masks, gloves, and eye protection.
- There are additional hand sanitisers at the entrance, exit, toilets, and lifts.
- We are deep cleaning the toilets more regularly.
- There will be additional bins for public waste disposal.
- Public shared items such as benches will be cleaned regularly.